



## San Diego Regional Center DRAFT Performance Contract Plan FY 2025-26

Board Approved: TBD

San Diego Regional Center (SDRC) promotes opportunities and supports choices for people with developmental disabilities or at risk of developmental disabilities in San Diego and Imperial Counties.

This Plan for FY 2025-26 reflects targeted activities SDRC will engage in to continue improving outcomes related to Public Policy Measures and Compliance Requirements as a result of both internal review and external feedback sessions.

Public Policy Performance Measures	Statewide Averages	SDRC Outcomes	Planned Activities for 2025-26
		<b>February 2025</b>	
<i>Number and percent of minors residing with families - own home, foster home, with a guardian</i>	99.72%	99.66% (25,790)	<ul style="list-style-type: none"> <li>• SDRC will continue to maximize the use of community/generic resources to assist families in maintaining their children in the home.</li> <li>• SDRC will help identify and provide needed services to help families keep children in their own homes, including respite, day care, personal assistance, social recreation, camp and non-medical therapeutic services, behavior management services, crisis services and the Self Determination Program.</li> <li>• SDRC will train Service Coordinators to assist families in being effective advocates for their children and will help families explore more flexible support plans such as the Self-Determination Program.</li> <li>• SDRC will provide educational opportunities for families to learn about navigating regional center services and specific services available to children.</li> </ul> <p>SDRC will continue to conduct outreach activities and partner with community organizations to increase awareness of regional center eligibility, services and supports.</p> <ul style="list-style-type: none"> <li>• SDRC will continue to participate in Healthy San Diego consisting of members from Medi-Cal Managed Care Plans to increase collaboration and access to health services for families and individuals served by SDRC.</li> <li>• SDRC will continue to participate in the AB2083 Interagency Leadership Team which consists of</li> </ul>

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			<p>Systems of Care partners (Child and Family Well Being Department, Juvenile Probation, Behavioral Health Services, County of Education, DOR, Tribal member) to enhance care coordination for youth with complex needs.</p> <ul style="list-style-type: none"> <li>• SDRC will continue to partner with organizations to provide culturally competent outreach events and provide culturally relevant educational materials to increase awareness of SDRC eligibility and services and support to underserved communities.</li> </ul>
<i>Number and percent of adults residing in independent living</i>	8.89%	9.73% (1,657)	<ul style="list-style-type: none"> <li>• SDRC will continue to partner with nonprofit housing organizations to develop and increase access to affordable housing for individuals with I/DD.</li> <li>• SDRC will continue to review living options, including related supports, with clients and families prior to adulthood including the Self Determination Program.</li> <li>• SDRC will work with SAE grantee, SDSU Research Foundation in hosting educational workshops for families with transition age youth for proactive transition preparation.</li> </ul>
<i>Number and percent of adults residing in Supported Living services</i>	4.64%	2.39% (407)	<ul style="list-style-type: none"> <li>• SDRC will continue identifying supported living providers and advocating for affordable housing options.</li> <li>• SDRC will monitor quality outcomes and ensure access to all generic services, e.g., IHSS.</li> <li>• Services Coordinators will conduct quarterly monitoring visits to ensure health and safety and quality services.</li> <li>• SDRC will work with SAE grantee, SDSU Research Foundation in hosting educational workshops for families with transition age youth for proactive transition preparation identifying Supported Living as an option.</li> </ul>
<i>Number and percent of adults residing in adult Family Home Agency (FHA) homes</i>	0.72%	0.46% (79)	<ul style="list-style-type: none"> <li>• SDRC will continue identifying FHAs as a living option, working with service providers to meet individual needs.</li> <li>• SDRC will provide community presentations to families and self-advocates on FHA as a residential option.</li> </ul>

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			<ul style="list-style-type: none"> <li>• SDRC will continue efforts to develop new FHA resources.</li> <li>• SDRC will work with SAE grantee, SDSU Research Foundation in hosting educational workshops for families with transition age youth for proactive transition preparation identifying FHA as a residential option.</li> </ul>
<i>Number and percent of adults residing in family homes – home of parent/guardian</i>	70.03%	70.0% (11,918)	<ul style="list-style-type: none"> <li>• SDRC will conduct listening sessions and identify needed supports to assist in resource development.</li> <li>• Service Coordinators, along with the planning team, will continue to assess for services needed in the family home.</li> <li>• SDRC will help identify, assess, and provide services to help adult clients continue living in their family home, including respite, Coordinated Family Support, behavior management, employment, and crisis services.</li> </ul>
<i>Number and percent of adults residing in home settings – independent living, supported living, adult FHA, and family homes</i>	84.2%	82.59% (14,061)	<ul style="list-style-type: none"> <li>• SDRC will advocate for individuals to assert their rights to access the living arrangement of their choice.</li> <li>• SDRC will continue to partner with nonprofit housing organizations to develop and increase access to affordable housing for individuals with I/DD.</li> </ul>
<i>Number and percent of minors living in facilities serving &gt; 6</i>	0.02%	0.03% (7)	<ul style="list-style-type: none"> <li>• SDRC will continue to use Community Placement Plan (CPP) funds to develop alternative living arrangements that meet children's support needs in the least restrictive setting.</li> </ul>
<i>Number and percent of adults living in facilities serving &gt; 6</i>	1.39%	1.62% (275)	<ul style="list-style-type: none"> <li>• SDRC will continue to use Community Placement Plan funds to develop homes that meet the individual's health and behavioral needs in residential settings that meet the HCBS Final Settings rules, serving less than 6 adults per home.</li> <li>• SDRC will host informational sessions for self-advocates and their families on residential options that are in the least restrictive settings.</li> <li>• SDRC will continue monitoring these settings and assessing support needs quarterly.</li> </ul>

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<p><b>Reducing Disparities and Improving Equity in Purchase of Service (POS) Expenditures</b></p> <p><i>Percent of total annual purchase of service expenditures by individual's ethnicity and age:</i></p> <ul style="list-style-type: none"> <li>• Birth to age two, inclusive.</li> <li>• Age three to 21, inclusive.</li> </ul> <p><i>Twenty-two and older.</i></p> <p><i>Number and percent of individuals receiving only case management services by age and ethnicity:</i></p> <ul style="list-style-type: none"> <li>• Birth to age two, inclusive.</li> <li>• Age three to 21, inclusive.</li> </ul> <p><i>Twenty-two and older.</i></p>		<p>See POS Data Report</p> <p>See POS Data Report</p>	<ul style="list-style-type: none"> <li>• Provide information and training for staff and service providers to promote culturally-competent and person-centered service delivery.</li> <li>• input Seek from our community regarding barriers to access and utilization of services, and ways to overcome these barriers, especially for underserved communities.</li> <li>• Recruit and maintain a culturally diverse staff whose ethnicity, language and cultural background reflect that of the collective individuals served by SDRC.</li> <li>• Review annual POS authorization and expenditure data and monitor progress.</li> <li>• Service Coordinators annually review utilization of authorized POS for the individuals assigned to them.</li> <li>• Complete a POS Data Information meeting, in-person and virtually annually.</li> <li>• Continue seeking DDS funding for successful equity projects and continue implementing the Equity Projects funded by the DDS Disparity Funds Program, to better inform and prepare families to access and utilize regional center services.</li> <li>• SDRC will run a query of NO POS numbers for Family, Transition, and Adult Services Departments to establish a baseline and begin focusing on those individuals that are not accessing or utilizing services and resources.</li> <li>• Review annually progress made on those with most disparity.</li> <li>• In-service training with staff on services available, cultural barriers to accessing services, sharing of resources.</li> <li>• Identify, connect and support Community Based Organizations that support underserved persons in our community and educate members about SDRC and services provided.</li> <li>• Collaborate with Service and Equity (SAE) grantees to prioritize community outreach events.</li> <li>• Provide information in accessible format through translators at meetings and translated materials in plain language.</li> </ul>

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<b>EMPLOYMENT:</b>  <i>Number and percent of ages 16-64 with earned income. Source: Employment Development Department (EDD)</i>		Not Available	<ul style="list-style-type: none"> <li>• SDRC will continue working with the Dept. of Rehabilitation and local collaborative groups to promote Employment First with the individual planning team and increase employment opportunities.</li> <li>• SDRC will increase their outreach efforts to local businesses by hosting vendor resource fair and inviting businesses to attend and present.</li> <li>• SDRC will provide ongoing training to Service Coordinators and service providers on the Employment First, Paid Internship Program, and Competitive Integrated Employment (CIE) policies.</li> <li>• SDRC will collaborate with Department of Rehabilitation and local school districts through the Local Partnership Agreement (LPA) process to increase opportunities for informed choice and employment.</li> <li>• SDRC will host informational and training opportunities on employment options, including the Coordinated Career Pathways program, for self-advocates, families, staff, service providers, and community partners.</li> <li>• SDRC will attend transition fairs through the school district and provide information on employment options for youth transitioning out of the school district.</li> </ul>
<i>Average annual wages for individuals ages 16-64 (source: Employment Department)</i>		Not Available	<ul style="list-style-type: none"> <li>• See above activities</li> </ul>
<i>Annual earnings of individuals ages 16-64 compared to all people with disabilities in California: (source: Cornell Status Report)</i>		Not Available	<ul style="list-style-type: none"> <li>• See above activities</li> </ul>
<i>Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.</i>		\$17.74 per hour average wage; 25 hours per week average hours worked	<ul style="list-style-type: none"> <li>• See listed activities above.</li> </ul>

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<i>Average wages and hours worked for adults engaged in competitive integrated employment on behalf of whom incentive payments have been made.</i>		17.67 per hour average wage; 24 hours per week average hours worked	<ul style="list-style-type: none"> <li>• See listed activities above.</li> </ul>
<i>Total number of 30-day, 6-month, and 12-month incentive payments made for the fiscal year.</i>		<b>30 day:</b> 9 (32 pending) <b>6-month:</b> 5 (28 pending) <b>12-month:</b> 7 (27 pending)	<ul style="list-style-type: none"> <li>• See listed activities above.</li> </ul>
<i>Percentage of adults who reported having competitive integrated employment as a goal in their IPP (source: National Care Indicator Adult Consumer Survey)</i>		Not Available	<ul style="list-style-type: none"> <li>• See listed activities above.</li> </ul>

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<b>COMPLIANCE MEASURES:</b> Unqualified independent audit with no material findings	YES	YES	<ul style="list-style-type: none"> <li>• SDRC will continue to utilize sound business practices in compliance with audits.</li> </ul>
Substantial compliance with the Department of Developmental Services fiscal audit	YES	YES	<ul style="list-style-type: none"> <li>• SDRC will continue to fulfill internal auditing requirements.</li> </ul>
Operates within operations budget	YES	YES	<ul style="list-style-type: none"> <li>• SDRC will continue to monitor and provide monthly reporting.</li> </ul>
Certified to participate in the Home and Community-Based Waiver	YES	YES	SDRC conducts monthly audits, as well as ongoing training on all Federal Programs.
Compliance with Vendor Audit Requirements per contract	YES	YES	SDRC will continue to perform vendor audits per contract requirements.
IPP Development per W&I Code requirements	98.5% (2019)	Pending	SDRC will continue to monitor IPP completion reports to assess areas for improvement.
IFSP Development per Title 17 requirements per ESR	87.3%	Pending	SDRC will continue to monitor IFSP completion per requirements.
CDER/ESR Currency	95.4%	97.8%	<ul style="list-style-type: none"> <li>• SDRC will continue monitoring monthly reports to ensure CDERs and ESRs are current.</li> </ul>
Intake/Assessment and IFSP timelines (ages 0-2)		(January 2024) 97.57%	<ul style="list-style-type: none"> <li>• SDRC will continue to monitor compliance with Intake timelines.</li> </ul>
Intake/Assessment timelines for individuals ages 3 or older			<ul style="list-style-type: none"> <li>• SDRC will continue to review the Intake process and identify areas for improvement to comply with the required intake assessment timelines.</li> <li>• SDRC will continue to do outreach to increase the number of clinicians who can assist in the assessment process.</li> </ul>
142 days or less	67.2 %	56%	
143-240 days	18.8%	28.5%	
Over 240 days	14.0%	15.5%	